

## Meet James



## Empowering independence through access to health care.

United Way of the Capital Region's **Contact to Care** initiative connects people to care and a primary medical home by helping them overcome barriers like language support and transportation.

For James of Harrisburg, *Contact to Care* was a lifeline he desperately needed. James and his wife moved to central Pennsylvania from Haiti. They are here on a Temporary Protected Status based on the current living conditions in their home country. Temporary Protected Status allows James to work. He is employed as a graphic designer for a local real estate company but doesn't have health insurance. When

he developed a tumor on his finger, he turned to *Contact to Care* where he met Kisha Simmons, a community health worker.

"James was very concerned and scared," Kisha says. "The first doctor he saw recommended amputating his entire finger, which could impact his ability to do his job."

Kisha helped James get emergency medical coverage and secure an appointment with a specialist. She also assisted James with language support and transportation. While James speaks English, he wasn't confident in his language skills in stressful situations.

The specialist was able to perform a minor surgery removing only the tip of James' finger. He has full use of his finger and can continue working in his profession.

"Kisha is a life-saver," James says. "She's become part of my family."

For Kisha, helping James and others in need of help is why she loves her

"My favorite part is seeing a change in someone's life," Kisha says. "I am proud to be part of this program with United Way."